#### Senate Community Affairs Committee

# ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

# SOCIAL SERVICES PORTFOLIO

# 2014-15 Additional Estimates Hearings

**Outcome Number: Cross** 

Question No: SQ15-000226

**Topic: DSS Grants Process** 

Hansard page: Written

### Senator Brown, Carol asked:

1. What training was provided to assessors?

a. When was this training provided?

b. Was this training provided to all assessors?

2. Were any staff brought into the assessment centre after assessment started? Were these staff provided the same training?

### Answer:

1. The following training was delivered to all assessors (and all staff) involved in the assessment centre:

- DSS Induction
- Probity training
- Introduction to DSS
- Assessment Centre walk through/Safety incl. OH&S, Emergency Procedures, workplace environment etc.
- Programme/Policy Introduction
- Activity Funding Round Focussed Sessions
- How to undertake an Assessment
- Moderation
- FOFMS training (Assessment/Moderation undertaking).
- a. All training was delivered to staff prior to their commencement within the Assessment Centre.
- b. Yes. All training listed above was provided to all assessors.

2. Yes. All assessors received the same training content however the training delivery method was different.